

# MOSAIC MASTERPIECES

## MEETING POINT

### TOURIST INFORMATION OFFICE

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- **PIAZZA SAN FRANCESCO 7, RAVENNA**
- Please arrive 10 minutes before the starting time
- The itinerary could be subjected to change due to force majeure.

## CONTACTS

### RAVENNA INCOMING

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- + 39 0544 482838  
iat@ravennareservation.it
- **1st April - 1st November**  
Monday - Saturday 8.30-19.00  
Sunday and holidays 9.30-17.30
- **2nd November - 31st March**  
Monday - Saturday 8.30-18.00  
Sunday and holidays 10.00-16.00

## SOCIAL

@RAVENNAINCOMING #RAVENNAEXPERIENCE

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YouTube



## VADEMECUM

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- Online booking and purchase of the guided tour are strongly recommended
- In case of booking and purchase on-site, electronic payment methods such as debit card, credit card and Satispay will be preferred
- We recommend arriving at the Tourist Information Office 10 minutes early in order to check-in at the counter and collect the devices. We ask the courtesy to be on time. You can access inside the Tourist Information Office one person at a time per counter, wearing the mask and after having sanitized your hands, using the gel dispenser at the entrance
- It is mandatory to always keep a distance of at least one meter from other people who do not belong to your family unit
- The use of a protective mask, covering the nose and mouth, is mandatory for all visitors aged 6 and over. We do not recommend the use of masks with valve
- The radio guides are equipped with jacks: if you have your own headphones with jacks, you can use them during the visit, otherwise we will provide you with disposable ones. The audio guides will always be sanitized by the staff and delivered inside a small plastic bag
- As required by the national protocols and the DPCM, personal data will be kept by Ravenna Incoming for 20 days